



südpfalz  
schweighofen

# Withdrawal Instructions

Fallschirmsportzentrum Südpfalz e. V.

## **Instructions on the right of withdrawal for booking tandem jumps / tandem vouchers**

There is no right of withdrawal for consumers, or the consumer's right of withdrawal may expire prematurely, for the following contracts:

Contracts for the provision of services in the areas of accommodation for purposes other than residential purposes, transport of goods, motor vehicle rental, supply of food and beverages, and the provision of other services related to leisure activities, if the contract provides for a specific date or period for performance (Section 312g paragraph 2 sentence 1 number 9 of the German Civil Code, BGB). This means that insofar as Fallschirmsportzentrum Südpfalz e. V. offers services in the field of leisure activities, in particular tickets for tandem jumps with a scheduled date, there is no right of withdrawal.

Every order of tandem jumps with a scheduled date is therefore binding immediately after confirmation by Fallschirmsportzentrum Südpfalz e. V. and obliges the customer to accept and pay for the tickets ordered.

For all other contracts with consumers, the following applies:

## **Right of withdrawal**

You have the right to withdraw from this contract within fourteen days without giving any reason.

The withdrawal period is fourteen days from the day on which the contract is concluded.

To exercise your right of withdrawal, you must inform us (Fallschirmsportzentrum Südpfalz e. V., Mittleres Härtel 4a, Flugplatz Schweighofen, 76889 Schweighofen, [info@fsc-suedpfalz.de](mailto:info@fsc-suedpfalz.de)) by means of a clear statement (for example a letter sent by post or an e-mail) of your decision to withdraw from this contract. You may use the attached model withdrawal form, but this is not mandatory.

To meet the withdrawal deadline, it is sufficient for you to send the notification that you are exercising your right of withdrawal before the withdrawal period expires.

## **Consequences of withdrawal**

If you withdraw from this contract, we shall reimburse to you all payments received from you, including delivery costs (except for additional costs resulting from your choice of a type of delivery other than the least expensive standard delivery offered by us), without undue delay and no later than fourteen days from the day on which we receive notice of your withdrawal from this contract. We will use the same means of payment for this reimbursement as you used for the original transaction, unless expressly agreed otherwise with you; in no event will you be charged any fees for this reimbursement.

If you requested that the services begin during the withdrawal period, you shall pay us an appropriate amount corresponding to the proportion of services already provided up to the time at which you inform us that you are exercising your right of withdrawal in relation to this contract, compared with the full scope of the services provided for in the contract.

We may withhold reimbursement until we have received the goods back or until you have provided evidence that you have sent back the goods, whichever is the earlier.

You must send back or hand over the goods to us without undue delay and in any event no later than fourteen days from the day on which you inform us of the withdrawal from this contract. The deadline is met if you send the goods before the period of fourteen days has expired. You bear the direct cost of returning the goods. You are only liable for any loss in value of the goods if such loss in value is due to handling them in a way that was not necessary to examine their nature, characteristics and functioning.

## **Model withdrawal form**

(If you wish to withdraw from the contract, please copy this form into an e-mail or onto letter paper, complete it and send it to us.)

To Fallschirmsportzentrum Südpfalz e. V., Mittleres Härtel 4a, Flugplatz Schweighofen, 76889 Schweighofen, info@fsc-suedpfalz.de

I/we ( ) hereby withdraw from the contract concluded by me/us ( ) for the purchase of the following goods ( )/the provision of the following service ( )

### **Goods/service**

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### **Ordered on (\*)/received on (\*)**

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### **Name of consumer(s)**

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### **Address of consumer(s)**

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### **Signature of consumer(s) (only if notified on paper)**

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### **Date**

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(\*) Delete as appropriate.